

Duration	Product
Lifetime Limited Residential	Door Hinges Drawer Glides
5-Year Limited Residential	Cabinets Closet Systems Vanities

Samuel Mueller® guarantees to the original consumer purchaser that its cabinets are manufactured to be free from defects in materials and craftsmanship for five (5) years when used under normal residential conditions. Door hinges and drawer glides are warranted to be free from defects in materials and craftsmanship for the lifetime of the product under normal residential use. Proof of purchase is required for the warranty to be valid. This warranty applies only to the first owner and cannot be transferred. No representative or dealer is authorized to modify or extend this warranty.

This warranty does not cover replacements and/or corrections caused by misuse, improper maintenance, normal wear and tear, acts of nature, accidents, alterations, modifications, incorrect installation, poor storage or handling, exposure to environmental extremes, or any damage caused after the product leaves our facility. This warranty covers the product for normal interior use and does not cover the product when it has been moved from its original place of installation. The warranty is invalid if the product is used for applications other than their intended purpose. Labor costs of any kind are not covered.

At its discretion, Samuel Mueller® may choose to repair the affected component or replace it with a comparable item. Replacement parts may vary slightly from the originals due to changes in materials or availability. In some cases, the return of the defective product may be required for evaluation. While repair or replacement parts are provided at no charge, Samuel Mueller® will NOT cover the expenses related to shipping the replacement part to the customer, including any shipping charges, duties, or additional costs associated with the shipment of the replacement item. Replacements and/or corrections are at the sole discretion of Samuel Mueller® and will be limited in scope to a reasonable and equitable remedy.

Because wood is a natural material, variation in color, grain, and texture is normal and expected. These characteristics, along with natural changes that occur as wood ages, are not considered defects. Natural changes that occur include but are not limited to mellowing or darkening due to light, humidity, cleaners, smoke, or household conditions. Cabinets with hand-applied finishes, including glazes, may show subtle differences from piece to piece as hand applications naturally include variations and possible random drips or runs. Painted doors may also develop small joint lines over time as the wood expands and contracts. These traits are normal and not covered under warranty.

This warranty is valid only in the United States, Canada, and Mexico. Any implied warranties last only as long as the period allowed by law or the duration of this warranty, whichever is shorter. To the extent allowed by law, Samuel Mueller® is not responsible for special, incidental, or consequential damages. Some states do not allow certain limitations, so these exclusions may not apply to every consumer.



SAMUEL MÜELLER®

CABINET WARRANTY CLAIM DETAILS

This limited warranty applies to Samuel Mueller® products that were purchased after August 1, 2024. For service under this Limited Warranty, please contact the authorized Samuel Mueller® dealer where the product was purchased. Samuel Mueller® must be notified in writing for any claim, providing your name and address, a description of the product involved, the nature of the defect or failure, and proof of purchase and date of purchase. Repair or replacement shall not include any labor charges. This limited warranty is non-transferable. Warranty problems should be submitted to: Samuel Mueller® 800 Bronze Rd. Warren, OH 44483, email sales@samuelmueller.com or by submitting the Samuel Mueller® Warranty Claim form as found at www.samuelmueller.com.

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